

Please supply the DEA 1 status (+/-) of your patient when requesting a canine cross match.

- Please collect 0.5ml EDTA and 3 tubes of separated serum (1.5ml) as indicated on the IDEXX 'Canine Cross Match Request Form – Recipient' from your patient.
- Complete the form and send it with the samples to IDEXX Laboratories Wetherby using the address given. **Ensure you add the correct email address you wish the results to be sent to. Failure to do this will result in delays.**
- Please use the IDEXX drop box service (if available at your practice) or a guaranteed before 9am next day delivery service. The cost of delivery will be deducted from the cross match charge by IDEXX.
- Please mark on the envelope in large letters 'urgent cross match sample' and highlight this with a highlighter pen to help the IDEXX team identify the package as soon as it arrives.
- Please be aware that failure to ensure your samples arrive the next day will delay the cross match service. If using Royal Mail, please note that most post offices close by 5pm.
- Please call Pet Blood Bank on 01509 232 222 before 3pm on the day you plan to send your samples to IDEXX with your patient's details so that donor blood can be sent to IDEXX from our facilities in Loughborough.
- Please call IDEXX on 0203 788 7508 to inform them a cross match sample is being sent and when they can expect it to be delivered e.g. before 9am.

To cancel the cross match – please call IDEXX directly and then notify Pet Blood Bank.

If, having received the cross match results, you do not then need any of the cross matched units, please let us know so we can make the compatible units available to other practices.

Pet Blood Bank will send aliquots of blood from multiple donated units of packed red blood cells to IDEXX for testing. There is an administration fee for this service, which can be found on the price list on our website. This fee will still be applied once the aliquots have been dispatched by PBB, even if the cross match is subsequently cancelled.

IDEXX Laboratories will cross match your patient's blood with the donated units and provide the results indicating each unit's compatibility to you directly on the email address provided. The fee for this service is charged to you by IDEXX Reference Laboratories. Please ensure you have an active Reference Laboratory account to facilitate reporting and invoicing. Prices can increase if the blood type of the recipient is incorrectly indicated as this will lead to further testing being needed.

Once a veterinary surgeon in your practice has reviewed the results, please complete our [online order form](#) for the compatible unit(s) you would like to order. **Take care to transfer the ID number of the unit(s) correctly when completing this form.**

If Pet Blood Bank received your order before 4pm on the day of the cross match, we will be able to send you any requested compatible units on a next day delivery service as detailed below:

Before 9am (if available in your area)  
Before 10.30am

Before 12pm  
Saturday delivery

The cost of delivery can be found on our price list, or please ask a member of staff for more details. Alternatively, we offer a same day delivery service charged per mile. Please contact us for a quote.

If none of the tested units are compatible, inside of standard business hours you can raise a ticket on our [Vet Helpdesk](#). Please attached all relevant blood results and one of our Advisors will get back to you. For urgent enquiries outside of business hours, please call us on 01509 232 222.

## CANINE CROSS MATCH REQUEST FORM FOR PET BLOOD BANK UK - RECIPIENT

<u>Lab Number</u>	Date	Name and Address of Recipient Owner	For Lab Use Only <input type="checkbox"/> EDTA <input type="checkbox"/> SEP SERUM
	Veterinary Surgeon		
Copy to P273 and <a href="mailto:orders@petbloodbank.uk.org">orders@petbloodbank.uk.org</a>	Address Stamp	Name of Recipient	
		Breed of Recipient	
<u>Vet Code</u>		Date of Birth OR Age of Recipient	
	Practice/surgeon's email address for Cross Match results: **	Sex of Recipient	
		Neutered or Entire - Recipient	

\*\* Failure to provide the correct email address on this form will delay the cross match

CODE	TEST DESCRIPTION	MINIMUM SAMPLE REQUIREMENTS
VNXM	Cross Match	0.5 ml EDTA Preferably 3 x Plain Serum Tubes or 3 x Serum Gel Tubes N.B Please centrifuge gel tubes for 20 minutes after sampling

**Please submit samples by Guaranteed Mail to ensure prompt delivery and processing. The cost of this service will be deducted from the test charge. Submission of samples in the normal post may result in a delay in processing.**

**\*An additional cross matching charge may be applied if the recipient Blood Type supplied is incorrect**

Current Haemolysis or Agglutination Suspected?

YES  NO

Blood Type if known – DEA 1\*

POS  NEG

Any previous transfusions given? – Please add detail such as number / blood

YES  NO

type if known in the comment box below

Current PCV if known

Diagnosis:

Any relevant history or clinical findings:

The information provided on this form will be shared between IDEXX Laboratories and PBBuk according to both companies R&D policies and Terms and Conditions of Service.

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