

Please supply the DEA 1 status (+/-) of your patient when requesting a canine cross match.

- Please collect 0.5ml EDTA and 3 tubes of separated serum (1.5ml) as indicated on the IDEXX 'Canine Cross Match Request Form – Recipient' FRM/TES/03 from your patient.
- Complete the form and send it with the samples to IDEXX Laboratories Wetherby using the address given.
- Please use the IDEXX drop box service (if available at your practice) or a guaranteed before 9am next day delivery service. The cost of delivery will be deducted from the cross match charge by IDEXX.
- Please mark on the envelope in large letters 'urgent cross match sample' and highlight this with a highlighter pen to help the IDEXX team identify the package as soon as it arrives.
- Please be aware that failure to ensure your samples arrive the next day will delay the cross match service. If using Royal Mail, please note that most post offices close by 5pm.
- Please call Pet Blood Bank on 01509 232 222 before 3pm on the day you plan to send your samples to IDEXX with your patient's details so that donor blood can be sent to IDEXX from our facilities in Loughborough.
- Please call IDEXX on 0203 788 7508 to inform them a cross match sample is being sent and when they can expect it to be delivered e.g. before 9am.

Pet Blood Bank will send aliquots of blood from multiple donated units of packed red blood cells to IDEXX for testing. There is an administration fee for this service, which can be found on the price list on our website.

IDEXX Laboratories will cross match your patient's blood with the donated units and provide the results indicating each unit's compatibility to you directly on the email address provided. The fee for this service is charged to you by IDEXX Reference Laboratories. Please ensure you have an active Reference Laboratory account to facilitate reporting and invoicing. Prices can increase if the blood type of the recipient is incorrectly indicated as this will lead to further testing being needed.

Once a veterinary surgeon in your practice has reviewed the results, please complete our specific [Canine Cross Match Unit Request Form](#) for the compatible unit(s) you would like to order. **Take care to transfer the ID number of the unit(s) correctly when completing this form. For guidance on reviewing the cross match results please see below.**

If Pet Blood Bank received your order before 4pm on the day of the cross match, we will be able to send you any requested compatible units on a next day delivery service as detailed below:

Before 9am (if available in your area)  
Before 10.30am  
Before 12pm  
Saturday delivery

The cost of delivery can be found on our price list, or please ask a member of staff for more details.

Alternatively, we offer a same day delivery service charged per mile. Please contact us for a quote.

If none of the tested units are compatible, inside of standard business hours you can raise a ticket on our [Vet Helpdesk](#). Please attached all relevant blood results and one of our Advisors will get back to you. For urgent enquiries outside of business hours, please call us on 01509 232 222.

The results will be sent to the email address you provided on the Canine Cross Match Request Form and if you have an account with IDEXX the results may be sent to the email addresses that are registered to your existing account. The results are presented in PDF format and generally will be in a similar format to other external laboratory results.

The haematology and blood film results will appear first, followed by the cross match results. The result will appear for each unit in turn identified using their D number with the compatible units appearing first followed by any incompatible units.

Please be aware that due to the format of the results generated by the automated analyser a page break may separate the results as shown here, so please ensure you scroll to the end of the document.


*Analyser ID	Results generated by SYSMEX XT2000 (11202)
*Compatibility Result	Recipient cross match with donors
	D11986 (1006567586)
	D10861 (1006567606)
	D11869(1006567605)
	D12004 (1006567595)

Why reported results

Please see IDEXX website [www.idexx.co.uk/detailsoftesting](http://www.idexx.co.uk/detailsoftesting) for details of accredited test methods and referred tests.  
Inappropriate sample types, techniques, or devices pose a risk to accurate results for which IDEXX is not responsible.

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	IDEXX Laboratories <a href="http://www.idexx.co.uk">www.idexx.co.uk</a>	Grange House, Sandbeck Way Wetherby West Yorkshire LS22 7DN	UK +44 (0) 203 788 7508 Eire +353 (0) 156 21211 <a href="mailto:customersupportUK@idexx.com">customersupportUK@idexx.com</a>
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REFERENCE LABORATORY TEST REPORT

*Compatibility Result	Recipient cross match with donors
	D11111 (1006567589)
	D1205 (1006567597)

Where there are no compatible units at all, the degree of incompatibility will be reported against each unit. The units are ordered with the **least incompatible unit first** to the most incompatible unit last and may also be separated by a page break.

*Analyser ID	Results generated by SYSMEX XT2000 (14202)		
*Compatibility Result	Recipient I   incompatible by cross match with donors:		
	Donor D11016 (1006567824) 20'(-) Agglutination 37' (-) Agglutination Coombs (NEG) Haemolysis (++)		
	Donor D10774 (1006567828) 20'(-) Agglutination 37' (-) Agglutination Coombs (NEG) Haemolysis (++)		
TEST	RESULT	UNITS	REF.INTERVAL
*Compatibility Result	Donor D11951 (1006567829) 20'(-) Agglutination 37' (-) Agglutination Coombs (POS) Haemolysis (++)		
	Donor D9365 (1006567825) 20'(-) Agglutination 37' (-) Agglutination Coombs (POS) Haemolysis (++)		
	Donor D9374 (1006567826) 20'(VIS) Agglutination 37'(VIS) Agglutination Coombs (POS) Haemolysis (++)		
	Donor D9586 (1006567827) 20'(VIS) Agglutination 37'(VIS) Agglutination Coombs (POS) Haemolysis (++)		

Least incompatible

↓

Most incompatible